Children's Services Scorecard - Quarter 3, 2016-17

PI Ref	Measure	Polarity	Stat Neigh Av	National Av	Target	Yr. end 15-16	Qu 4	Qu 1 16-17	Qu 2 16-17	Qu 3 16-17	Yr. end 16-17	RAG	Quarterly dir of travel	C&YP Plan Priori	y Corporate Priority
Safe	guarding														
1.1	Number of contacts				2600- 2800	9842	2710	2713	2648	2720			\Rightarrow	The rolling 12 month period suggests that between 2600 and 2800 contacts a quarter is reflective of the demographic of Cheshire East. This represents a rate of between 346 - 373 referrals per 10,000 children in any given quarter. It is difficult to compare this with other local authorities due to the differing front door arrangements.	Outcome 5
1.2	Number of referrals				850-950	3749	970	940	931	809			ļ	Based on a rolling 12 month period an expected target range for referrals would be between 850-950. Q3 has seen a dip in the number of referrals below this expected range against an increase in overall contacts. This may be because early help brokerage is more established and more cases are being supported by an early help offer.	Outcome 5
1.3	% contacts to referrals				35%-40%	38%	36%	35%	35%	30%				This has dipped below expected thresholds however early indications show a rise in the % of contacts being passed to early help brokerage (a rise from an average of 25% in quarter 2 to 33% in quarter 3.	Outcome 5
1.4	Number of repeat referrals					829	225	239	232	177			ļ	The rate of re-referrals has reduced in quarter 3 together with a small reduction in the number of referrals overall. This may be an early indication that the improvements in support and planning in the last 12-24 months, together with the early help offer, are having lasting positive impacts on	Outcome 5
1.5	% repeat referrals	Low is good	20.8%	22.3%	<20%	22%	23%	25%	25%	22%			1	Cheshire East remains within statistical neighbours' performance based on 2014-15 published benchmarking data. The latest regional comparable data from quarter 1 showed repeat referrals ranged from 11.4% in Halton to 38% in Liverpool with a regional average of 22.9%. This suggests that CE may be now performing slightly better than the region on average.	Outcome 5
1.6	Number of children that went missing 5 times or more from home (quarterly figure is 5 or more times in any month in that quarter)	Low is good				13	supressed	supressed	supressed	supressed			\Longrightarrow	In the third quarter of 2016-17 the figure remains suppressed because they are so low. This is a positive picture as it indicates that where there are issues, the appropriate multi agency plan is in place and that individuals are not at risk from the dangers associated with going missing from home. In the 9 months there have been 7 individuals who have gone missing 5 or more	Outcome 5
1.7	% of assessments completed within 45 days	High is good	84%	83%	85%	89%	85%	85%	83%	87%			1	There has been an increase in assessments completed within 45 days in this quarter and the year to date figure for completion rates stands at 85%, in line with last year. Performance remains slightly ahead of NW and England published averages.	Outcome 5
1.8	Number of children in need (CIN) - local definition					1133	1133	1133	1054	978			1	Over the last quarter the number of children open at CIN level has reduced. This could be reflective of more timely assessment and slightly lower referral rates, together with the embedding of early help brokerage. We may also be beginning to see the impact of Project Crewe on sustained improvement in families as a result of more intense support.	Outcome 5
1.9	Rate of children in need (CIN) per 10,000 - local definition				145 - 165	150.9	150.9	150.9	147.4	130.4			1	Rate of children in need is calculated using the population figure of 75,000. The recent dip is slightly lower than previous levels seen within Cheshire East. Across CIN/CP/C4C there is approximately a 9% drop in cases overall since the start of the year.	Outcome 5
1.10	% initial child protection conference (ICPC) within 15 days of Section 47 enquiry (S47)	High is good	88%	77%	90%	68.0%	67%	75%	80%	80%			-	Whilst lower than our statistical neighbour average, Cheshire East's performance is better than the national average and a substantial improvement on the 2015-16 outturn. Quarter 3 has maintained performance overall and in the month of December the performance was 100%. This suggests that the action plan around timely notification to the Safeguarding Unit is working. Any cases not meeting the 15 day target are closely scrutinised and reported weekly to ensure management oversight	Outcome 5
1.11	Number of children subject to child protection (CP) plan [includes child sex exploitation (CSE) Plans]				260-300	273	273	268	282	263			\Rightarrow	Whilst at the lower end of our statistical neighbour cohort, audits suggest that the right individuals are on a plan the right children are being stepped up to child protection and that this is a number reflective of our demographic	Outcome 5
1.12	Rate of children subject to child protection (CP) plan per 10,000		41.5	43.1	35-40	37.2	36.3	35.7	37.5	35.1			\Rightarrow	Whilst at the lower end of our statistical neighbour cohort, audits suggest that the right individuals are on a plan, the right children are being stepped up to child protection and that this is a number reflective of our demographic	Outcome 5
1.13	% children becoming subject to a child protection (CP) plan for $2^{nd}/$ subsequent time	Low is good	17.3%	17.9%	<15%	22.9%	22.4%	23.3%	23.9%	6.9%			1	Quarter 3 has shown considerable improvement with only 7 individuals being made subject to a repeat child protection plan. This has reduced the year to date percentage to 18%, which is broadly in line with published England and comparator data. Most recent comparison data in the NW in terms of performance for quarter 1 of 2016-17 indicates percentages ranging from 10.3% to 22.6%.	Outcome 5
1.14	Number of child protection (CP) plans over 2yrs	Low is good	supressed	2.1%	0%	0%	0%	0%	0%	0%			\Rightarrow	This indicator looks at length of time a case was opened at point of closure. All children subject of a plan for 12 months+ are actively tracked with robust independent oversight. This current performance is positive and indicates that these vulnerable children do not experience drift.	Outcome 5
1.15	Number of children on a child sexual exploitation (CSE) plan					8	8	6	7	9			\Rightarrow	This number represents the individuals who are on a specific child sexual exploitation (CSE) plan. There are other individuals we are supporting where CSE actions form a part of an overarching CIN/CP/LAC plan. In addition, where any agency has concerns around individuals they are brought to the multi-agency CSE group for discussion and possible tracking.	Outcome 5
1.16	% child protection (CP) children reviewed in timescales (year to date fig)	High is good	95.8%	93.7%	100%	99.5%	100%	99%	99%	98%			\Rightarrow	Although a very slight dip, it represents only 2 families with only a few days delay. Performance in this area remains ahead of statistical neighbour and national averages. This is reflective of improved practice around timely notification and arrangement of review conferences. It is important to note that there will always be the occasional unforeseen circumstance that will prevent performance being 100% continually.	Outcome 5

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2.1	Number of cared for children				380-430	387	387	400	398	420			1	It is being reported nationally and locally that numbers of cared for children are increasing. Cheshire East remains at the lower end of our statistical neighbour group, with latest figures from CWAC and Warrington showing much higher rates. We have amended our target to reflect a range in which we consider our cared for population to be appropriate.	2 Feel & Be Safe	Outcome 5
2.2	Rate per 10,000 cared for children		56	60	50.7-57.3	51	51.5	53.3	53	56			1	Oct 2016 - DfE produced comparator data for statutory returns as at March 2016. This places Cheshire East in the mid range of our statistical neighbour group range of between 35 -79 per 10,000 of population. Nearest neighbours CWAC and Warrington reported 71 and 78 per 10,000 respectively. NW average as at 31/3/16 was 82 per 10,000.	2 Feel & Be Safe	Outcome 5
2.3	% cared for children with 3 or more placements in year	Low is good	data n relea	ot yet ased	<12%	12.2%	12.2%	13.8%	13.7%	14.0%			Ţ	This figure is a rolling year to date position and relates to 59 individuals. Placement stability is currently an issue for CE and a working group has been convened in order to achieve a greater understanding of the issues and deliver an action plan in response. Issues being considered relate to earlier identification of risk of breakdown and refocusing key resources.	2 Feel & Be Safe	Outcome 5
2.4	% cared for children in long term stability placement	High is good	data n relea	ot yet ased	75%	66.7%	66.7%	70.2%	64.8%	62.2%			Ţ	Placement stability is currently an issue for CE and a working group has been convened in order to achieve a greater understanding of the issues and deliver an action plan in response. Issues being considered relate to earlier identification of risk of breakdown and re focusing key resources.		Outcome 5
2.5	% cared for children reviews in timescales	High is good			95%	96%	97%	97%	89%	99%			1	There has been a substantial improvement in the percentage of reviews being held in timescale; in December the one that was held out of timescale was only 5 days (due on the Thursday and held the following Monday).	1 Having A Voice	Outcome 5
2.6	Number of cared for children in internal foster care (including friends and family placements)	High is good			215	210	210	191	188	200			1	When we exclude CE foster carers who have been approved for respite provision only, the current CE foster care bed occupancy rate is 84% which is an improvement on the previous quarter. There is also a substantial reduction in the number of beds not available from 37 to 17.	2 Feel & Be Safe	Outcome 5
2.7	Number of cared for children in external foster care	Low is good			85	89	89	97	88	90			Ī	83% of the individuals in external foster care are placed on a full care order with plans to remain in placement with carer long term/ until they reach 18.	2 Feel & Be Safe	Outcome 5
2.8	Number cared for children placed over 20 miles from home address (Cheshire East and out of borough)	Low is good				69	69	77	89	91			\longrightarrow	The 91 excludes unaccompanied asylum seeking children. Although there is a slight increase in quarter 3, over 25% of these are placed either with family/ relatives or in adoption placements.	2 Feel & Be Safe	Outcome 5
2.9	Number of cared for children that went missing 5 times or more (quarterly figure is 5 or more times in any month in that quarter)	Low is good			5	16	8	5	5	5			\Rightarrow	This is positive and relates to the number of Cheshire East children who went missing from care 5 or more times in any month in the quarter and includes individuals placed both in Cheshire East and out of the borough (This excludes ChiCOLA's (i.e children placed in CE by other local authorities who go missing from placement and are found by Cheshire police). Missing	2 Feel & Be Safe	Outcome 5
2.10	% of initial health assessments requested within 48 hours of coming into care	High is good			85% - 90%	11%	20%	73%	65%	87%			1	from care interviews are offered and the feedhack used to inform changes to Quarter 3 has shown a considerable improvement in the number of requests made in timely fashion with the overall year to date figure for 9 months showing at 76%. The continued delays in completion may suggest that there is a capacity issue with paediatricians being able to complete the assessments rather than a delay in being notified.	4 Being Healthy	Outcome 5
2.11	% of initial health assessments completed by paediatricians within 20 days	High is good			100%	34%	12%	38%	58%	37%			1	Performance against this measure sits with Health, who are currently carrying out a root cause analysis around how this performance can be improved. This poor performance has been highlighted at the Corporate Parenting Committee and through the Local Safeguarding Children Board (LSCB) and is subject to regular scrutiny and deep dives through both of	4 Being Healthy	Outcome 5
2.12	% of children in care over 12 months with a health check in the last year	High is good	84%	90%	100%	80.0%	73.9%	71.2%	69.8%	75.0%			1	Of the 296 individuals recorded as being in care for over 12 months as at the end of December 2016, 73 had either no health check date loaded or a health check dated over 12 months (NB 15 had health checks dated Dec 2015 loaded). This is still a substantially improved position. A backlog in uploading health check information is impacting on this percentage.		Outcome 5
Care	Leavers													This represents all eligible, relevant and former relevant care leavers who	5 Best Skills & Quals	Outcome 3
3.1	Number of care leavers					225	225	201	202	195				are supported with access to a Personal Advisor (PA) to offer help and guidance as they move to independence together with financial support as appropriate to individual needs.		
3.2	% not In education, employment or training (NEET)	Low is good			38%	42%	42%	47%	40%	46%			1	This figure relates to the 19th, 20th and 21st birthday cohort only and details their latest status. When taking into account all individuals engaged in positive activities leading towards entering into EET then this % reduces to 27%. Each individual will have a designated PA and work continues to engage individuals where possible		Outcome 3
3.3	% in suitable accommodation	High is good			96%	96%	95%	95%	95%	94%			\Rightarrow	This relates to the 19th, 20th and 21st birthday cohort only. This includes individuals currently in custody. Improved tracking in the care leavers service means that these young people are known and work continues to engage them where possible to improve their accommodation and support.	2 Feel & Be Safe	Outcome 5
Adop	otion % of children ceased to be looked after due to adoption - year										Τ			This figure reflects 16 individuals out of 107 who have left care between	2 Feel & Be Safe	Outcome 5
4.1	to date fig % of children ceased to be looked after due to granting of	High is good High is good			12%	12.8%	12.8%	21.0%	20.3%	15.0%			1	April and December. In early January a further 6 individuals were adopted. This represents 17 individuals in the 9 months to December 2016.	2 Feel & Be Safe	Outcome 5
4.3	special guardianship order (SGO) - year to date fig Number of children adopted (ytd)	High is good			30	18.476	7	9	16	16			\Rightarrow	In addition to the 16 adoptions to December 2016 we have an additional 31 individuals with an adoption plan, 20 of which are living with their adoptive family/ foster to adopt placement. Based on performance to date we are on schedule to meet target set for this year.	2 Feel & Be Safe	Outcome 5
4.4	% children who wait less than 16 months between entering care and moving in with adoptive family	High is good			58%	83%	78%	84%	84%	83%			\Rightarrow	This continues to be a focus to ensure that timely decisions are made to ensure children and young people are in a permanent placement as quickly as possible. There is now a specific Independent Reviewing Officer identified to track the progress for these children to ensure there is no	2 Feel & Be Safe	Outcome 5

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4.5	Average number of days between entering care and moving in with adoptive family (A1 national indicator)	Low is good			426	545	545	936	678	678			travel	Although this has been RAG rated amber, the story behind the data is very positive. This is due to the extremely positive outcome of children and young people being adopted by foster carers after a number of years due to a freestanding application. This is reflected in the reduced figure at 4.7 below.	2 Feel & Be Safe	Outcome 5
4.6	Average number of days between placement order and match with adoptive family (A2 national indicator)	Low is good			121	99	99	49	70	70			\Rightarrow	Whilst the number of days has increased it still remains well within the national target of 121 and ahead of last year's position.	2 Feel & Be Safe	Outcome 5
4.7	Average number of days between entering care and moving in with adoptive family/ foster carer who becomes adoptive	Low is good			426	477	477	243	265	265			\implies	Whilst the number of days has increased it still remains well within the national target of 426 and a substantial improvement on last year's position.	2 Feel & Be Safe	Outcome 5
	cation and 14-19 Skills							I	1						I	
Virtu 5.1	al School % attendance of children in care (quarterly figure is all cared for children rather than those in care for 12mths which are published figs)	High is good	95.9%	96.1%	95%	94%	94%	89%	94%	94%			\Rightarrow	Percentage attendance remains a high focus. 92 children had 100% attendance last term and will be receiving certificates. Cases of poor attendance without good reason are challenged by phone call/ letter.	5 Best Skills & Quals	Outcome 3
5.2	% persistent absence of children in care (quarterly figure is all cared 4 rather than those in care for 12mths which are published figs)	Low is good				15%	15%	18%	11%	12%			1	There is a small increase in KS3/4 pupils who are persistently absent, however this includes a number of new into care with very poor attendance records (some as low as 9% who are very reluctant attenders). There are a range of strategies and support systems in place to try and improve this.	5 Best Skills & Quals	Outcome 3
5.3	Percentage of completed PEPs (Termly)	High is good							52%	94%			1	There has been a new system of working put in place with the schools to increase the return rate. An Apprentice has also been recruited to liaise with the schools and chase completed PEPs on a regular basis.	5 Best Skills & Quals	Outcome 3
Scho	pols								I	I	1			The suffile for an advantage of the sufficient o		
6.1	% good or outstanding secondary schools	High is good		76%		86.4%	86.4%	86.4%	76.0%	76.0%			\Rightarrow	The profile for secondary school Ofsted outcomes remains strong. The only reason for the deduction is the addition of 3 schools (includes the University Technical College, Pupil Referral Unit and Alternative Provision from September 2016) yet to be inspected.	5 Best Skills & Quals	Outcome 3
6.2	% good or outstanding primary schools	High is good		87%		92.7%	92.7%	92.7%	94.4%	94.4%			\Rightarrow	The profile for primary schools remains very strong, which is positive considering the high number of primary schools across the borough.	5 Best Skills & Quals	Outcome 3
6.3	% good or outstanding special school	High is good				80%	80%	80%	80%	80%			\Rightarrow	The only reason that the data shows a reduction from 100% is due to the additional special school at Church Lawton which has not yet been inspected.	5 Best Skills & Quals	Outcome 3
6.4	Number of fixed term exclusions starting in month	Low is good				1889	441	474	269	493			1	We would expect this number to show an increase as the previous quarter includes the Summer holidays.	5 Best Skills & Quals	Outcome 3
6.5	Number of permanent exclusions starting in month	Low is good				37	13	11	7	12			1	This relates to 11 secondary and 1 primary exclusion. The secondary permanent exclusions: - 7 were for persistent disruptive behaviour, 2 for assaults verbal/ physical, 1 bullying and 1 other. Of these five are Year 11, five are Year 10 and one Year 8. The primary exclusion was a child who also has an EHCP.	5 Best Skills & Quals	Outcome 3
6.6	Number of fixed penalty notices issued	Low is good				1056	298	189	19	20				Since 13th May 2016 Cheshire East has stopped issuing penalty notices for leave of absence, requesting that schools to not send through any further paperwork. Regular absence penalty notices have continued to be issued. This is reflected in the substantial reduction in quarter 2 (summer term) and quarter 3 (autumn term).	5 Best Skills & Quals	Outcome 3
6.7	Number of prosecutions	Low is good				118	55	29	14	15			\Rightarrow	Since 13th May 2016 Cheshire East has stopped issuing penalty notices for leave of absence, requesting that schools to not send through any further paperwork. Regular absence penalty notices have continued to be issued. This is reflected in the substantial reduction in quarter 2 (summer term) and quarter 3 (autumn term).	5 Best Skills & Quals	Outcome 3
6.8	% of pupils with less than 90% attendance Primary school year to date	Low is good								8%			\Rightarrow	This has been amended to report Primary attendance only - Quarter 3 reflects the autumn term from Sept - Dec 2016.	5 Best Skills & Quals	Outcome 3
6.9	% of pupils with less than 90% attendance Secondary School year to date	Low is good								12%			\Rightarrow	This has been amended to report Secondary attendance only - quarter 3 reflects the autumn term from Sept - Dec 2016.	5 Best Skills & Quals	Outcome 3
6.10	Current number of pupils being educated at home (year fig is total number of unique individuals)	Low is good				286	276	267	259	283			1	The number continues to follow the national trend and increase. A recent review of systems has led to more comprehensive data being held and service change has ensured that there is sufficient capacity to increase the challenge back to schools and arrange visits to families.	5 Best Skills & Quals	Outcome 3
	Prevention and Support															
	% of all 0-4 children registered at children's centre	High is good			82%	82%	82%	82%	81%	79%			→	Registration is being maintained due to the collaborative approach with health colleagues and children's centre managers ensuring that individuals are informed of the support and offer available at the centres during their antenatal care. It is expected that with the introduction of the new 'Parent journey' programme, registrations will increase in 2017/18.	2 Feel & Be Safe	Outcome 5
7.2	% of all 0-4 children engaged at children's centre (seen in last 6 mths)	High is good			33%		24%	22%	32%	31%			→	The increased % in attendance has been maintained in quarter 3 despite the start of the Autumn term when we know that given the high take up of the 3 & 4 year old offer many eligible children are accessing pre-school provision.	2 Feel & Be Safe	Outcome 5
7.3	% eligible children taking up 2 year old offer (termly figure only)	High is good		72%		77%	77%	75%	69%	75%			\implies	Quarter 3 has improved as expected now we have the established cohort for the September intake finalised and reconciled.	5 Best Skills & Quals	Outcome 3

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7.4	% children taking up 3 and 4 year old offer (termly figure only)	High is good					99%	97%	97%-99%	97%-99%			\Rightarrow	children taking up the offer at settings in the borough, but we are not aware of all those attending settings in other authorities. The population figures are estimates taken from two years ago and the term in which a child becomes eligible depends on when their birthday falls as they are eligible the term following their 3rd birthday. The figures given assume no children go out of the authority to claim their 3 and 4 year old funding, that the population estimates are accurate and birthdays are distributed evenly through the year.	5 Best Skills & Quals	Outcome 3
7.5	Number of families turned around (family focus) - claims made at agreed points in the year	High is good				21	19	9	62	118				Claims under the family focus criteria now total 118 for the year to date. This shows continued improvement and reflects appropriate plans and support mechanisms being provided by families to ensure sustained positive change in their lives.	2 Feel & Be Safe	Outcome 6
Yout	h Support															
8.1	Number of young people accessing the youth support service							1298	1006	1345				Quarter 3 often sees an increase in individuals accessing services due to the cohort supported and changes in decisions around further education etc following exam results. In addition there is an overall increase in provision as a number of new projects are offered.	5 Best Skills & Quals	Outcome 2
8.2	Number of young people not in education, employment or training (NEET) individuals [yr. 12-14]	Low is good				323	323	328	201	281			\Rightarrow	Of this cohort, 206 are available to the labour market with 97% either actively seeking employment/ training or with start dates agreed. Of the 74 not available to the labour market, 50% is due to parenting/ pregnancy and 48% to illness.	5 Best Skills & Quals	Outcome 2
8.3	% of young people not in education, employment or training (NEET) individuals [yr. 12-14]	Low is good				2.8%	2.8%	2.8%	3.1%	2.6%			1	We continue to have an exceptionally high % rate in terms of supporting all young people into EET.	5 Best Skills & Quals	Outcome 2
8.4	Number of individuals where education, employment or training (EET) status not known	Low is good				45	45	30	1810	534			Ţ	Since October there has been a substantial amount of work undertaken to identify the destination of individuals in Year 14 (i.e 19 year olds post sixth form). The destination of almost 1300 individuals have been clarified with work underway to capture information on the remaining individuals. Many of these will likely be on gap years pending deferred start at university.	5 Best Skills & Quals	Outcome 2
Yout	h Offending Team															
9.1	Number of young people sentenced to custody (quarterly fig)	Low is good				7	supressed	supressed	0					Quarter 2 data is suppressed due to the extremely low number. Quarter 3 data is not yet available.	4 Being Healthy & Making Positive Choices	Outcome 1
9.2	Number of young people remanded to custody (quarterly fig)	Low is good				supressed	supressed	0	0					Quarter 2 data is suppressed due to the extremely low number. Quarter 3 data is not yet available.	4 Being Healthy & Making Positive Choices	Outcome 1
9.3	Number of first time entrants - rolling 12 month figure (data from police national computer)	Low is good				94	94	71	62				1	Quarter 2 data was released in November 2016 so we are unlikely to get quarter 3 until May 2017). This however continues to show a positive	4 Being Healthy & Making Positive Choices	Outcome 1
9.4	Rate of first time entrants - rolling 12 month figure (data from police national computer)	Low is good		369		281	281	212	186				1	Quarter 2 data was released in November 2016 so we are unlikely to get quarter 3 until May 2017). This however continues to show a positive downward trend	4 Being Healthy & Making Positive Choices	Outcome 1
Spec	cial Educational Need (SEN)															
10.1	Number of new education, health and care needs assessments requests in month					268	79	85	77	66				The number of requests in each quarter relate to the number received into the local authority from both parents and professionals rather than the number subsequently heard and assessed at panel in the quarter.	6 Additional Needs Additional Chances	Outcome 3
10.2	% of new education, health and care plans (EHCP) completed with 20 weeks	High is good	43.4	55.5		71.0%	61.2%	21.7%	30.0%	53.0%			1	There was a considerable improvement in both November and December with 46% and 82% respectively completed in timescales. This suggests that the benefit of additional staff and new robust scrutiny and challenge is having a positive impact.	6 Additional Needs Additional Chances	Outcome 3
10.3	Number of ongoing transfers from statements of educational need/learning difficulty assessments (LDA) to education, health and care plans (EHCP)					184	184	301	305	125			↓	The number of transfers in progress will inevitably slow as the ratio of EHCP to SEN reduces. Since September this has increased from 54% EHCP / 46% SEN to 68% EHCP/ 32% SEN.	Additional Chances	Outcome 3
10.4	Total number with an education, health and care plan (EHCP) [accumulative]					794	794	880	982	1288			1	This is a steadily improving picture and has increased from 54% to 68% of the total number between quarter 2 and quarter 3.	6 Additional Needs Additional Chances	Outcome 3
10.5	Total number with an education, health and care plan (EHCP) or statement of educational need					1775	1775	1784	1828	1889			\Rightarrow	Total number as a proportion of our 0-17 population per 10,000 indicate that we are comparable with both the NW, Statistical neighbours and England average.	6 Additional Needs Additional Chances	Outcome 3